RESULTS OF EVALUATIONS FROM CONFERENCE AT OHIO STATE UNIVERSITY (June 5-8, 2014)

Overall Comments:

- Facility and food were great
- Reasonable cost of conference

Specific Comments:

- Adobe Connect worked well.
- Webinar participants felt very included and able to contribute
- Statement during Future of Transcribing session of "in a few years you will not be needed" was offensive
- Q-storm was very helpful for the plenary meeting
- Registration software had glitches at end of registration period (three comments)
- Appreciated treating the whole person versus just learning TypeWell skills
- Captioning technology presentation overwhelming and over knowledge base (six comments)
- Thanks for session on foot/back health (three comments)
- Presenters seemed rushed (five comments)
- Great networking opportunity
- Nice start on the professional association website
- Plenary meeting felt overwhelming (two comments)
- Working Memory presentation very valuable and interesting (two comments)
- Math mode and V7 sessions too short

Suggestions for next conference:

- More software features
- Increase conference length to make the cost of traveling worth it.
- Create alternate/break-out sessions
- Provide PowerPoint slides before presentation (five comments)
- Have a longer conference (three comments)
- Schedule longer break in between sessions
- Provide a list of math abbreviations – if it's built into the software, there's a reason it's there and we should know about it (six comments)
- Increased time for captioning demos (three comments)
- More TypeWell info
- Slow down Math Mode presentation – people had hard time keeping up with material
- Build in time for Q&A after each session (four comments)
- Decrease or eliminate sessions not having to do with TypeWell directly
- Block several rooms for hotel so everyone can stay in hotel

- Use computer mics on laptops instead of someone running around with one microphone (two comments)
- Include in Math Mode session an evaluation of other transcribing examples
- Have basic Math mode lectures to transcribe
- For Future of Transcribing session the captioning section was relevant, but instead of showing a bleak future show how to use new technologies to grow with the industry
- More time for captioning information, especially YouTube videos (two comments)

Topics for next conference:

- Session for transcribers working in STEM classes
- Sessions for administrators and IT
- Session just for networking – exchanging stories, issues and ideas (four comments)
- Session on internal linking with hands-on practice
- Session on evidence based practices for transcribers (two comments)
- Have a student panel who can give feedback on transcribing and suggestions for the future
- Demos of other transcribing examples
- Session on troubleshooting and software tips
- Sessions on remote captioning for facilitators
- Session or breakout for K-12 transcribing vs. university transcribing
- Breakout session for technology – i.e. a) challenged, b) tech savvy, c) SNL's "Nick Burns, Computer Guy" wannabes
- Session on different ways of linking with hands-on practice
- Breakout session – one skill per session in math, turbo, using certain abbreviations
- Session on coordinator/transcriber relationship – dynamics
- Session on mentoring
- Techniques for transcribing foreign language classes

Takeaways:

- Have more sessions with added time for Math mode, V7 features and TypeWell skills
- Have a longer conference to allow for networking opportunities and longer time for each session
- Have more breakout sessions with a variety of topics

Reasons prohibiting implementing some suggestions:

- We weren't able to block off a huge amount of rooms at the outset because if the rooms weren't filled we would have been responsible for paying for 80% of the cost of each unbooked room. Since we allowed registration right up until a week before the conference, we had no way of knowing how many people would attend. Most people registered within the last few

weeks. Maybe another facility would allow blocking of several rooms without penalty up until a certain date?

- Longer conference equals increased cost of facility rental. It's my understanding that the $400 per day rental charge at The Blackwell (and that's OSU's cost) is very competitive. (GULP)
- More sessions equals increased fees for speaker presentations.
- We couldn't use the microphones from our computers. In order for the webinar participants to hear what was being said, all computers in the room had to be muted. Having one microphone that had to be passed around wasn't optimal. Maybe having multiple mics available would solve that problem. Keep in mind, each item rented or provided has a cost associated with it!

Questions to think about for next time (or you can post your thoughts now)

- Having a nice facility and food provided for most meals meant a shorter length of conference and less TypeWell related sessions (per our budget). Would you rather have the cost of the conference go towards more sessions, a longer conference overall even if it meant you would be on your own for food and the conference would be held in a classroom?
- Or, if you'd like to have it all (top-notch facility, food provided, webinar offered and multiple sessions with a longer conference) would you be willing to pay more to attend the conference?